



IDEX Health & Science LLC  
Home of Upchurch Scientific, Ismatec Products  
619 Oak Street  
Oak Harbor, WA 98277  
United States  
www.idex-hs.com

January 1, 2010

Dear Valued Ismatec Customer,

Two years ago we began the migration of the manufacturing processes for the Ismatec branded products from Switzerland to the United States. IDEX's Micropump, Inc. facility in Vancouver, WA was responsible for this initial migration. We are now in a position to complete the transition to an IDEX Health and Science LLC facility with market synergy more appropriate to the Ismatec product line.

We are pleased to announce as of January 1, 2010, all sales of Ismatec branded products will be managed by the Oak Harbor Manufacturing Site of IDEX Health and Science LLC. The transfer of manufacturing of the Ismatec products to the Oak Harbor site will be completed by March 1, 2010.

We are implementing a transition plan which will be as seamless as possible for you, our customers. On January 1<sup>st</sup>, we will be able to take orders for all Ismatec brand products directly at the Oak Harbor Manufacturing Site of IDEX Health and Science LLC; or you can place your orders through any of the existing Distributor channels you have already established.

Effective January 1<sup>st</sup> all quotes, confirmations, product shipments and invoices will occur from the legal entity of IDEX Health and Science LLC. Please note: the Tax I.D. number for IDEX Health & Science LLC is **01-0736657**. We are asking you to make the proper arrangements in your systems to insure the new name and tax identification number are used for purchase orders and payments.

The new contact information for Oak Harbor is as follows:

Telephone:	(360) 679-2528	U.S. Toll Free (800) 426-0191
Customer Service Fax:	(360) 679-3830	U.S. Toll Free (800) 359-3460
Accounting Fax:	(360) 679-8629	
Customer Service Email:	<a href="mailto:customerservice.upchurch@idexcorp.com">customerservice.upchurch@idexcorp.com</a>	
General Information:	<a href="mailto:info.upchurch@idexcorp.com">info.upchurch@idexcorp.com</a>	

**MAILING ADDRESS:**

619 Oak Street  
Oak Harbor, WA 98277

**REMITTANCE ADDRESS:**

14259 Collections Center Dr.  
Chicago, IL 60693

**ELECTRONIC FUND TRANSFERS**

ACH (Debits and Credits)  
ABA Number: 071923284  
Account Name: IDEX Health & Science LLC  
Account Number: 87653-16176

**WIRE TRANSFER INFORMATION**

**Domestic**

ABA Number: 026009593  
Bank Name: Bank of America  
Bank Address: 100 West 33rd Street  
New York, NY 10001  
Account Name: IDEX Health & Science LLC  
Account Number: 87653-16176

**International**

Swift Code: BOFAUS3N  
Bank Name: Bank of America  
Bank Address: 100 West 33rd Street  
New York, NY 10001  
Account Name: IDEX Health & Science LLC  
Account Number: 87653-16176



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Specifically:

- If you had been ordering Ismatec products from Micropump, Inc. please change the name in your systems to "IDEX Health & Science LLC (Oak Harbor Manufacturing Site)" listing our location's address above.
- Please be prepared to receive shipments and the associated shipping/quality documents from our company as "IDEX Health & Science LLC."
- Please be prepared to process payments against invoices you receive with our new name.
- Payment checks for invoices should be payable to "IDEX Health & Science LLC" and send to the above remittance addresses or wire information.
- All of our ISO certifications (ISO 9001:2000 and ISO 13485:2003) remain in effect at the Oak Harbor location and we are currently meeting such compliance requirements. Our quality system and schedule of certifications will incorporate the Ismatec brand products.

Please contact our customer service department or accounting for further assistance. Thank you for your continued business with the Ismatec products. We stand ready and willing to provide you with excellent service.

Sincerely,

Randy Lamb  
General Manager  
IDEX Health & Science LLC  
Home of Upchurch Scientific, Ismatec Products